

# COMPLAINT FORM

Date of complaint .....

Seller: Butyjana sp. z.o.o Rejtana 53a 35-326 Rzeszów Poland

1. Name and Surname of Complainant .....

2. Complainant's address.....

3. Product acquisition date .....

4. Name of the product .....

5. Unit retail price (without delivery expenses) .....

6. The evidence of the purchase  receipt  invoice

7. Detailed description of defects .....

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8. Defects detection date:.....

9. The circumstances of defects detection .....

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10. The complainant's demands:  repair  replacement of the damaged product for a new product  refund

11. There is 14 days limit on the complaint consideration. The client is informed by the decision about the complaint via:

- e-mail on the email address .....
- text message on the telephone number .....

.....  
the signature of the employee who received  
the complaint application

.....  
the complainant's signature

The consumer expert's opinion is on the reverse of the form

The complainant's acknowledgement of the receipt:

I received

- reimbursement of amounts due in the amount of.....
- deposit product
- repaired product
- replaced product

.....  
the complainant's signature

Date .....